
Re: St Luke's Monday 8-9

1 message

Spartinos Secretary < >
To: CL Outdoor Sports Pitches < >


Mon, Feb 23, 2026 at 12:01 PM

Many thanks for your help on this matter

Can you direct me to the official complaints process please

Regards

Aidan Bree

On Mon, 23 Feb 2026, 11:58 CL Outdoor Sports Pitches, < > wrote:

OFFICIAL-SENSITIVE

Dear Spartinos,

Thank you for your email.

Your email has been escalated, and I can confirm the charges applied are correct.

Kind regards,

Outdoor Sports Pitches



www.enjoyeastren.org



Enjoy East Ren is the trading name of East Renfrewshire Culture and Leisure, a company limited by guarantee and registered in Scotland with company number SC486489.

East Renfrewshire Culture and Leisure is a charity registered with the office of the Scottish Charity Regulator (No SC045726)

Registered office: [1 Burnfield Avenue, Giffnock, East Renfrewshire, G46 7TL](#)

OFFICIAL-SENSITIVE

From: Spartinos Secretary [REDACTED]

Sent: 18 February 2026 11:41

To: CL Outdoor Sports Pitches [REDACTED]

Subject: Re: St Luke's Monday 8-9

I would be grateful if you can advise on how I can get this issue escalated as I do not agree with this decision.

Given that we are booking the full pitch - albeit using different processes, we should not be penalised for doing so - and should be paying the full pitch price.

Many thanks

Aidan

On Wed, Feb 18, 2026 at 10:33 AM CL Outdoor Sports Pitches [REDACTED] wrote:

OFFICIAL

Dear Spartinos,

Thank you for your email.

Your regular booking is for a half pitch.

If the other half of the pitch is available, you can choose to book this but as it is only a half pitch that is available, this would incur a half pitch price.

Kind regards,

Outdoor Sports Pitches



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OFFICIAL

From: Spartinos Secretary [REDACTED] >
Sent: 12 February 2026 17:21
To: CL Outdoor Sports Pitches [REDACTED] >
Subject: St Luke's Monday 8-9

Hi

We currently have a regular let for pitch half A however as pitch half B has been available we have been able to book it on an ad-hoc basis.

Given that we are letting the full pitch, I would be grateful if you can adjust the charges to reflect the full pitch let fee rather than 2 x half pitches.

Many thanks

Aidan

8 attachments



image001.png
16K



image002.png
1K



image003.png
6K



image004.png
2K



image004.png
2K



image002.png
1K



image001.png
16K



image003.png
6K